

# El Paso Corporation

# CASE STUDY

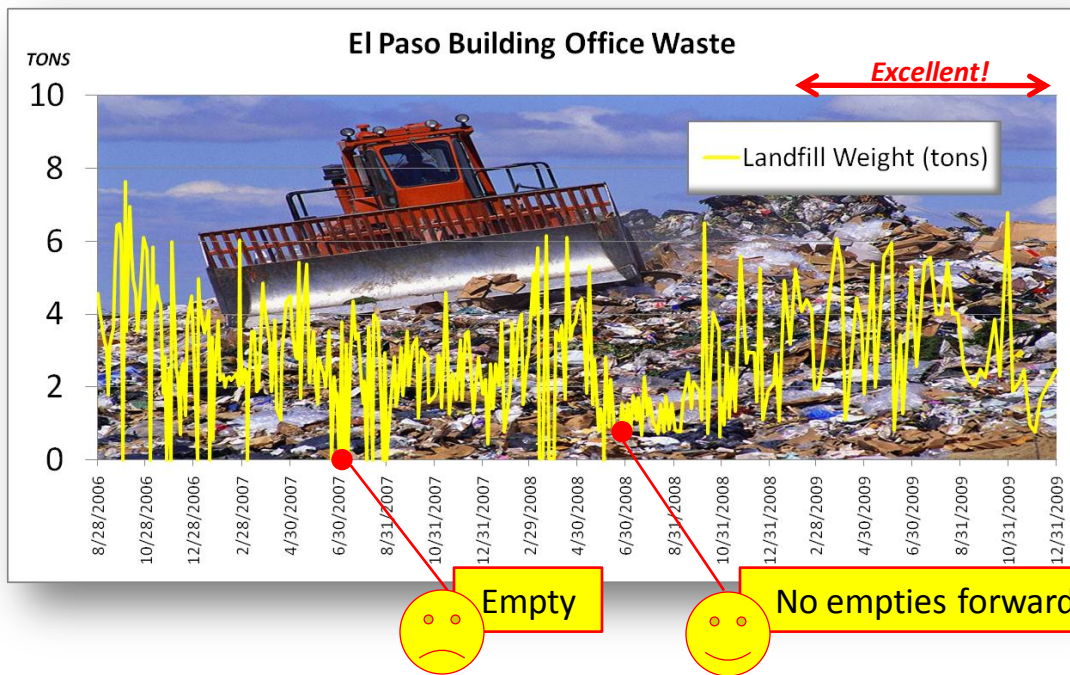
## GOALS:

- ✓ Educate staff on waste management best practices
- ✓ Reduce waste management costs

## SITUATION

Office waste management is an ideal process to use to educate employees about process improvement and operational excellence. The process is easy to understand and taking action and accountability even easier. The challenge is with the waste management vendor relationship. Their revenue from you will be impacted.

The graph below tracks the compactor weight (tons) and frequency of each haul by the waste management provider on a monthly basis.



## KEY OBSERVATIONS

- Each empty haul cost the same as a full haul (*Action Plan: No Empties*)
- The haul weights low (*Action Plan: Increase weight in compactor prior to pick up*)

## KEY LEARNINGS

- Staff were educated on how to implement a process improvement.
- You can't manage what you don't measure.
- Staff learned how to use the compactor more effectively.
- A savings of \$16,000 in 2009 was achieved compared to the previous year.

*“Operations success is accomplished when you can measure performance...”*

Greg Schindler, PE, CFM